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Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| In re Application of: John Crook |) |
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| Application No.: 09/523,935 |) |
| Filing Date: 3/10/2000 |) |
| For: Method of Processing An Inbound Call In A Call Center |)) |
| Assistant Commissioner for Patents Washington, D.C. 20231 | ./ |

Examiner: ***

Art Unit: 2748

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6/06/03 Date

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The assignee, Intel Corporation, of the above-identified Patent Application, hereby revokes all previous powers of attorney given in this Patent Application, and appoints the firm identified below and individual.

Intel Corporation, a corporation, certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of an Assignment from the inventor(s) of the patent application identified above. The Assignment was recorded in the Patent and Trademark Office at Reel _____, Frame _____, or when the Assignment has not yet been recorded, a copy thereof is attached.

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The individual whose signature appears below is authorized to execute this Power of Attorney on behalf of Intel Corporation.

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